

Operation of Steam Radiators

TO: Building Residents

Please note the following points to ensure the safe and efficient operation of your steam radiators.

1. **Radiator Valves**: Check that the steam radiator valve is turned all the way open (rotated counter-clockwise) or completely closed (rotated clockwise). If left in a closed position, you must periodically open the valve to allow any accumulated condensation to drain out.

NEVER leave the valve only partially open. It must either be fully ‘open’ or fully ‘closed’.

2. **Knocking Sounds**: If you hear a knocking or tapping sound from your radiator when the heating cycle starts, this is an indication that water is trapped in the radiator. Open the radiator valve to allow the water to drain out over a 24 hour period. Your radiator has been pitched to help with this.

3. **Leaking radiator**: When hot, the steam radiator should operate *silently*. If you hear a sizzling noise, or see evidence of steam escaping or any water leaking from the radiator at any time, please contact building maintenance. A dripping radiator can seriously damage your floor. I urge you not to hide your radiators behind furniture and to inspect them regularly.

4. **Cold Radiator**: If your radiator is cold when the steam boiler should be in operation, check the body of the steam radiator valve. If the valve body is hot and your radiator is cold, this suggests that your air vent is malfunctioning. Please contact building maintenance to have this issue responded to.

5. **Window Condensation**: If condensation is accumulating on your windows, create ventilation by cracking open a window or opening your mini blinds. Condensation is a result of improper ventilation.